

Inveraray Castle

Seasonal Tour Guide – Full/part-time March – October 2026

Job Description

Job title:	Seasonal Tour Guide, Fixed Term Contract
Location:	Inveraray Castle, Inveraray, Argyll
Responsible to:	Castle Manager and Head Guide
Main purpose:	Ensuring an enjoyable and memorable experience for the 90,000+ visitors who come to Inveraray Castle annually. Inveraray Castle is the home of the Duke of Argyll, Chief of Clan Campbell, where visitors are free to tour rooms open to the public on their own, but many coach groups and individuals choose to be guided by a knowledgeable in-house guide

Main duties

1. Greet visitors with a pleasant welcome.
2. Conduct guided tours of the castle and answer queries from visitors.
3. Assist with sales of tickets and guidebooks as necessary.
4. Cleaning of exhibits on display in rooms open to the public.
5. Assist with daily opening and closing of castle.
6. Comply with health and safety directives and organisational policy.
7. Help to ensure the health and safety of castle visitors.
8. Occasionally assist and support elsewhere within the castle enterprise as required under the direction of the Visitor Experience Manager.

The above is not an exhaustive list of duties, and you will be expected to perform different tasks as necessary by your changing role within the organisation and the overall business objectives of the organisation.

Skills

Essential:

- Excellent communication skills
- Confidence in public speaking
- Personable and engaging personality
- Timely
- Well presented
- Ability to follow instructions
- Can-do attitude

Desirable:

- Knowledge of Scottish History
- Knowledge of a foreign language
- Experience working in a busy environment

Training

New guides are given detailed notes from which to learn the tour information, along with joining the tours of more experienced guides at the beginning of the season to get a feel for how tours are conducted.

Hours of Work

This is a seasonal position from March – October 2026. Applications are invited from those wishing full-time or part-time work. Full-time employees will work five days per week from 9:30am – approx. 5:00pm with a 45minute break for lunch and two 15-minute tea breaks, one in the morning and one in the afternoon. Part-time guides will work the same hours per day but on a reduced number of days per week.

Accommodation

Staff accommodation is available, if required and is provided subject to a Service Occupancy Agreement.

Wages

Payable fortnightly in arrears from which the normal statutory deductions are made. The gross wage will be calculated at £13.00 per hour (currently being reviewed).

Holiday Entitlement

Holiday entitlement is pro-rata in relation to the entitlement for the whole leave year. Holidays are not permitted to be taken during the months of July and August. Payment for annual and statutory holidays is at the employee's normal rate of pay.

Applications

Applications should be made by email to the Visitor Experience Manager at manager@inveraray-castle.com.